



# FROST

## Headquarters -

**St. Louis County**  
2429 Schuetz Road  
Maryland Heights, MO 63043  
314-567-4004  
314-997-5776 (fax)

**St. Louis City**  
2720 Walnut Place  
St. Louis MO, 63103  
314-535-5070  
314-535-5289 (fax)

**St. Charles County, MO**  
88 North Central Drive  
O'Fallon, MO 63366  
636-379-2850  
636-379-2871 (fax)

**Mid-Missouri**  
1711 Paris Road  
Columbia, MO 65201  
573-875-4151  
573-875-4240 (fax)

**Mid-Missouri Tools**  
1809 Santa Fe Place  
Columbia, MO 65202  
573-886-9777  
573-886-0790 (fax)

**Madison County, IL**  
#2 Business Center Court  
Collinsville, IL 62234  
618-345-7255  
618-345-2584 (fax)

**St. Clair County, IL**  
20 Commerce Drive  
Lebanon, IL 62254  
618-206-1900  
618-206-1903 (fax)

## Lamp and Ballast Manufacturer Policy

If a defective lamp or ballast is supplied in a fixture, you are required to contact the manufacturer directly. The contact information is printed on the ballast. Below is a list.

If you do not get the issue at hand resolved with the Lamp or Ballast manufacturer, please contact your sales person to assist in further resolution. We are here to support you. Note: We cannot process the return or replacement for you, only assist.

Upon contact with the manufacturer, they will ship out replacements directly to you along with a Return Goods Authorization if needed. It is your responsibility to return the product if necessary.

## OEM Manufacturer/Warranty Contact Information

Philips Advance-Ballast  
800-372-3331  
[www.usa.lighting.philips.com](http://www.usa.lighting.philips.com)

Howard Industries-Ballast  
800-956-3456  
[www.howard-lighting.com/Warranties](http://www.howard-lighting.com/Warranties)

Lutron-Ballast  
800-523-9466  
[www.lutron.com](http://www.lutron.com)

Osram Sylvania-Lamps & Ballast  
800-654-0089  
[www.osramsylvania.com](http://www.osramsylvania.com)

Robertson Worldwide-Ballast  
800-323-5633  
[www.robertsonww.com](http://www.robertsonww.com)

Universal Lighting Technologies-Ballast  
800-262-4272  
[www.warranty.universalballast.com](http://www.warranty.universalballast.com)